



Management Systems
Manual
Quality Policy
Level 1 Manual

Reference	MSP 01
Revision	01
Date	18/01/2021
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Quality Policy

Trans Data Management Ltd has established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organisation **Trans Data Management Ltd** has made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: **Trans Data Management Ltd** Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation **Trans Data Management Ltd** recognises that people are the essence of any good business and that their full involvement enables their abilities to be used for the organisations benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: **Trans Data Management Ltd** has committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organisation, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: **Trans Data Management Ltd** recognises that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities.

This policy has been created to meet the requirements of ISO 90001:2015 Quality standard

The organisation has produced quality objectives which relate to this policy and they can be found in our management review meeting minutes.

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our Website, Company Noticeboard and Intranet.

This policy shall be reviewed at least 12 monthly unless circumstances require a review be conducted sooner.

Signed: -

Date: - 18/01/2021

Chairman