

SAFETY COMMUNICATIONS

2 Button Help Point

Dual-button emergency and information call point for public safety environments – Network Rail approved.

AT A GLANCE

Model	**2 Button Help Point**
Type	**Hands-free emergency and information call point**
Dimensions	**Approx. 540 x 145 mm**
Weight	**Approx. 20 kg**
Power	**PoE, 18V DC or 48V DC depending on model**
Connectivity	**VoIP over 4G, VoIP, GSM, GSM-R, depending on model**

Overview

The 2 Button Help Point is a robust public access communication device designed to provide fast contact with control rooms, security teams or assistance services in busy public and semi-public environments. With dedicated emergency and information buttons, it supports both urgent incidents and routine enquiries through a simple, intuitive and recognisable interface.

Suitable for transport hubs, campuses, car parks, public buildings and outdoor infrastructure, the unit can be deployed using VoIP over 4G, VoIP, GSM, or GSM-R based connectivity to suit different project requirements. Its vandal-resistant construction, weather protection, hands-free operation and support for wall, post or existing structure mounting make it well suited to high-traffic locations where reliability and ease of use are critical.

Key benefits

01

Clear dual-purpose communication

Separate emergency and information buttons help users reach the right service quickly. This improves response handling and reduces confusion at the point of use.

02

Built for demanding locations

A vandal-resistant and weather-protected enclosure supports dependable operation in exposed or high-traffic areas. This makes the unit suitable for both indoor and outdoor public settings.

03

Flexible deployment options

Available with VoIP over 4G, VoIP, GSM, GSM-R connectivity, multiple power options and flexible mounting arrangements, the help point can be matched to project requirements. This simplifies rollout across varied sites and infrastructure conditions.

© Trans Data Management Ltd. Specifications subject to change without notice.

Features

- Two dedicated call buttons for emergency and information requests
- Hands-free loud speaking communication
- Vandal-resistant metal call buttons
- Weather-resistant construction for indoor or outdoor use
- Raised legends for accessible operation
- Emergency override functionality
- Audio-visual call indication
- Available in VoIP over 4G, VoIP, GSM, GSM-R
- Support for wall, post or existing structure mounting, depending on model
- Induction loop for hearing assistance and accessible communication

Specifications

GENERAL	
Model	2 Button Help Point
Type	Public access hands-free help point with emergency and information buttons
Dimensions	Approx. 540 x 145 mm
Weight	Approx. 20 kg
Construction	Heavy-duty stainless steel or powder-coated metal enclosure
Mounting	Wall, post or existing structure mounting, depending on installation requirement

POWER	
Input	PoE, 48 VDC or 18 VDC depending on model
Consumption	Version dependent; typical low-power public access communication device

ENVIRONMENTAL	
Operating temperature	Approx. -20°C to +60°C
Storage temperature	Approx. -40°C to +70°C
IP rating	IP65

CONNECTIVITY	
Interfaces	4G cellular or Ethernet/RJ45 depending on model
Protocols	VoIP over 4G, VoIP, GSM, GSM-R, depending on model

Applications

Railway stations	**Car parks**	**Campuses**	**Public buildings**	**Transport interchanges**

© Trans Data Management Ltd. Specifications subject to change without notice.

Compliance

Network Rail / PADS
Approved: 087/037946

© Trans Data Management Ltd. Specifications subject to change without notice.